

Student Success Center

Success Connect

Success Connect is an early alert program coordinated through the Student Success Center (SSC) that assists faculty and staff in connecting undergraduate students with resources needed to meet the rigors of college level academic work. Through a coordinated referral network, students are guided by Success Consultants in the mastery of course content and academic skill development.

First-Year Outreach

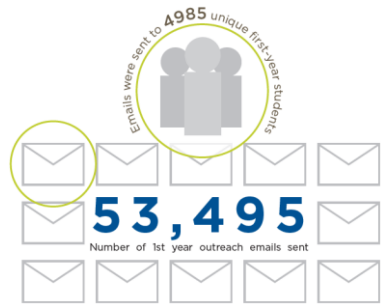
Intentionally designed, personalized emails from a dedicated Success Consultant

OUTCOMES

66% open rate



of all emails sent to incoming 1st year students (this is based on whether or not students opened the email within 2 weeks of the original sent date)



Faculty

Purposeful communication with faculty and campus partners to collectively identify students in need of assistance

OUTCOMES

higher retention rate of referred students
16%

In the fall, referred students who met with a success consultant were retained at a 16% higher rate than referred students who did not meet with a success consultant.

241 unique faculty/staff made Success referrals



Target Populations

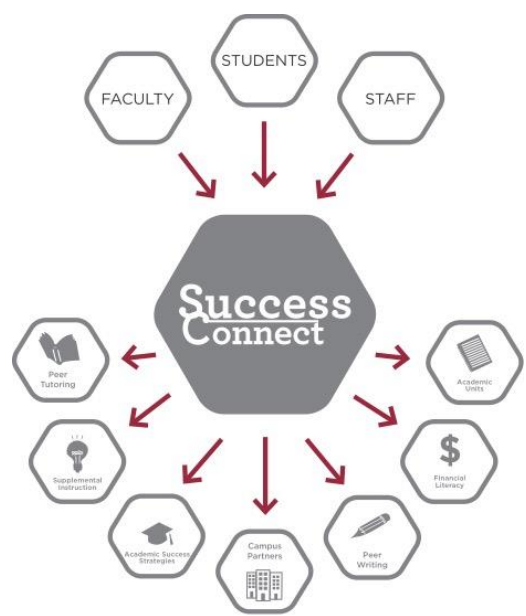
Identified in collaboration with campus partners, targeted outreach to students who may not persist

OUTCOMES

over 1900 calls placed to 10 target populations in the spring 2016 semester

Success Consultations

Structured curriculum that can be tailored to each students' specific needs, 1-hour one-on-one meeting with a trained Student Success Center staff member, based on motivational interviewing and self-regulated learning strategies



*Based on 2014-2015 academic year unless otherwise noted